

Fire Alarm Central Station Monitoring



In an Emergency, Every Second Counts

That's why thousands of offices, corporate campuses, manufacturing facilities, warehouses, shopping centers, schools, health care facilities, and office buildings across New York & New Jersey choose Commercial Fire & Security for all of their monitoring needs. We'll help get your people to safety while sending emergency responders. Our specialists will dispatch the proper authorities, and contact your predetermined call list all within seconds.

Industry-leading Response Times Averaging Less Than 30 Seconds

Our Central Station Monitoring Center meets or exceeds UL standard and requirements in emergency response times providing the protection you and your people deserve. If it's a fire, lives can be saved. If it's a discharging fire sprinkler dumping 30-60 gallons per minute, you'll minimize property damage. If it's a system trouble your people will be notified.

Watching Out for You Around the Clock

We provide 24/7 monitoring of your building's safety systems. Because we specialize in monitoring services, our staff is trained in every aspect of monitoring which eliminates delays and mistakes.

We Bring You a Total Service Solution

Our extensive service resources, NICET-certified technicians and a fleet of Installation and Service vehicles can keep your systems performing at their best, ready for an emergency response. Our service specialists are located in New York and New Jersey metro area, ready to help you with testing, inspection, preventive service, and 24/7 emergency response.

We're always ready to handle your emergency. Your facilities will be protected 24/7 by trained Commercial Fire & Security specialists at our Central Station Monitoring Center.



Customer Benefits:

- When an emergency occurs, we help by dispatching the proper authorities.
- Our redundant Central Monitoring Systems meet or exceeds UL requirements.
- 24/7 monitoring of your building's systems.
- Other monitoring solutions available.

Even Our Backup Systems Have Backups

- Our Central Station is fire resistant and fully secure.
- We test after-hours numbers daily to ensure there are no communications issues.
- Emergency dispatcher staffing requirements (disaster recovery plans) exceed UL requirements.
- We perform daily test signals to ensure that all sensors and panels are communicating properly.
- Our telephone and internet services are redundant failover systems provided by Verizon, LightPath and Sprint.

Our Monitoring Services Help You Control Costs

- Our communications dialers use toll-free numbers. You can save as much as \$180/year on daily test calls.
- No costs for database changes.
- No false alarm activity charges.
- No charge for activity reports.
- Full suite of service and inspection contracts for your life-safety systems. Using a single-source provider can improve your cost control.
- We can monitor the latest transmission technologies including internet and radio/cell networks.

Advancing Safety & Security with Smart, Customized Solutions

Commercial Fire & Security the longtime leader in the life-safety industry, serves our customers with best-in-class fire alarm, sprinkler, supervision, security, and communications solutions. We advance safety and security by finding innovative ways to save lives, improve businesses, and protect where people live and work. With our total solutions capabilities, Commercial Fire & Security stands out as a single source partner that can install and service all of your life-safety systems.

PROTECTING LIFE & PROPERTY FOR GENERATIONS



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